



# Becoming a Community TechAid Drop Point

## The Problem



1.45 million people in the UK do not have access to a laptop, tablet or computer.



Over 250 million laptops are manufactured annually, producing more CO2e than the airline industry



The UK produces 1.9 million tonnes of e-waste annually

## Community TechAid's Solution

We believe that the answer to ending digital poverty lies in the circular economy. We aim to close the digital divide by providing technology and skills to our communities, through recycling, reusing and repairing e-waste.



## Our Impact to date



diverted from landfill



e-waste used or recycled



connected with a device



impact reported by recipients



## Community TechAid Drop points

We currently have 11 drop points around Lambeth and Southwark ranging from libraries, cafes, shops and community centres.

Through our drop points, we have been able to collect over 300 devices and that have been passed back to our community or been diverted from landfill.



## What devices can we accept?

- **Laptops, smartphones, and tablets**
  - There is no age limit on what devices we accept because anything we cannot use with will be used for parts and then recycled
  - Please be sure to factory reset your phone or tablet otherwise we may be unable to refurbish and redistribute it
- **All-in-one computers that are working and are no more than 10 years old**
- **Peripherals (keyboards, mice, webcams, etc.)**
- **Headphones**
- **Kindles**
- **Older phones (that are not smartphones)**
- **Laptop and phone chargers**



## What details should the donor include with the device?

If they can, please ask them to include their name and their email address and/or telephone number. We shouldn't need to contact them unless their device is locked and we require a password.



## How do I store the donated devices?

We ask that you keep them locked away and out of sight until we are ready to collect them. This can either be in a locked office or a locked safety box, for example.



### How are collections arranged?

Our transport officer works for us on Tuesdays so this will be the collection day. If donors have told us that they have dropped devices off then we will schedule a collection. Alternatively you can contact us by email or phone to book in a collection for the following week.



### What about the donor's data?

We take the security of your data seriously. If a device has not been wiped by the donor already, we wipe devices according to the HMG Infosec Baseline Standard and comply with UK data security and environmental standards. We are trusted by many organisations across all industry sectors, including local councils and the NHS.



### How will I know what impact I am having?

On our socials and through our website, we always shout out about our amazing drop points and the positive impact they are having.



Please get in touch today if you are interested in becoming one of our drop point partners or if you have any other questions.

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