



Quantitative Research & Impact Evaluation Intern (3-Month Voluntary Internship)

About Community TechAid

Community TechAid is a south London-based charity tackling digital poverty by providing refurbished laptops, internet connectivity and digital skills support to people who need them most. Through partnerships with charities, local authorities and businesses, we help individuals overcome barriers to employment, education and everyday life.

About the BRIDGE Project

The BRIDGE Project is a partnership between Community TechAid, Tech-Takeback and the East End Community Foundation, generously funded by Barings. The project aims to reduce digital exclusion across Tower Hamlets by providing laptops, connectivity and digital inclusion support to local residents.

As part of the project, we are looking for a motivated student researcher to lead the **quantitative evaluation of the programme**, helping us understand the real-world impact that access to technology has on people's lives.

The Role

This is an excellent opportunity for someone looking to gain practical research experience while making a meaningful social impact.

Working closely with our Partnerships & Engagement Manager, you will support the design and lead the delivery of a quantitative research evaluation.

You will be responsible for collecting, cleaning, analysing and presenting data that demonstrates how receiving a laptop has affected participants' lives.

Your findings will help Community TechAid understand the outcomes of the BRIDGE Project, improve our services, and build the evidence needed to secure future funding, ultimately enabling us to support more people experiencing digital exclusion.

Key Responsibilities

- Support the design and development of a quantitative survey to evaluate the impact of the BRIDGE Project to evaluate impact of digital inclusion.
- Develop pre- and post-intervention survey questions with guidance from the Partnerships & Engagement Manager.
- Collect survey responses from approximately 30–50 laptop recipients (participant numbers will be confirmed closer to the project).
- Attend one on-site data collection session each month in Tower Hamlets to conduct surveys with participants.
- Clean and organise quantitative datasets.
- Analyse survey data using appropriate statistical methods.
- Identify trends and key findings relating to outcomes such as:
 - Employment and job seeking
 - Education and learning



- Digital confidence and skills
- Wellbeing and mental health
- Social connection and access to services
- Produce clear reports and presentations summarising findings for internal and external stakeholders.

Working pattern:

- On-site in Brixton office 1x per week
- **One compulsory on-site visit per month** in Tower Hamlets for participant surveys.
- Outside of these sessions, there are **no fixed weekly hours**. Work can be completed flexibly around your studies, with regular ad hoc meetings and support from the Partnerships & Engagement Manager.

Duration

- **October - December (3 months)**, with the opportunity to extend depending on project needs and mutual interest.

Who Should Apply

This internship is particularly suited to:

- Third or fourth-year undergraduate students.
- Master's students.
- Students studying Social Sciences, Sociology, Psychology, Economics, Public Policy, Geography, Statistics, Data Science or a related discipline.
- Students looking to gain practical research experience before applying for graduate roles, postgraduate study or careers in research, policy, the charity sector or social impact.

Who We're Looking For

- Interested in quantitative research and impact measurement.
- Comfortable working independently and managing their own workload.
- Organised, detail-oriented and confident in communicating with members of the public.
- Proficient in Microsoft Excel; experience with statistical software (e.g. SPSS, R, Stata or Python) is desirable but not essential.
- Handle sensitive and personal information with the highest level of confidentiality and in accordance with data protection requirements.
- Conduct themselves professionally, respectfully and compassionately when interacting with participants.
- Interested in the charity or social impact sector (desirable but not essential).

Support

You will receive ongoing mentorship throughout the internship, including guidance on:

- Survey design
- Research methodology
- Ethical data collection
- Data analysis
- Presentation of findings



- Impact evaluation within the charity sector

While you'll be encouraged to work independently, you'll have regular opportunities to discuss progress and receive feedback throughout the project.

To apply, please submit your CV directly to partnerships@communitytechaid.org.uk.

Applications will be reviewed on a rolling basis, and will close on 11th September 2026.