

## The Problem



1.45 million people in the UK do not have access to a laptop, tablet or computer.



Over 250 million laptops are manufactured annually, producing more CO2e than the airline industry



The UK produces 1.9 million tonnes of e-waste annually

## Community TechAid's Solution

We believe that the answer to ending digital poverty lies in the circular economy. We aim to close the digital divide by providing technology and skills to our communities, through recycling, reusing and repairing e-waste.



## Our Impact to date

**4000  
devices**

diverted from  
landfill

**8 tonnes**

e-waste used or  
recycled

**2250  
people**

connected with a  
device

**90%  
positive**

impact reported  
by recipients



## Donating devices

On average, a business will use a device for approximately 3-4 years, but we can refurbish a device to a lifespan of 8 years.

Through our repair and refurbish work, we can extend the lifespan, supporting a member of our local community for a significantly longer time. Thanks to our amazing tech team, we are able to recondition devices that most think are unsalvageable.

Once a device has reached the end of its usable life, it's passed onto our recycling partner, [ToRecycle](#).



## Data destruction

We take the security of your data seriously.

We wipe devices according to the HMG Infosec Baseline Standard and comply with UK data security and environmental standards. We are trusted by many organisations across all industry sectors, including local councils and the NHS.

For more information on how we manage our data please take a look at our [data removal policy](#).



## Impact reporting and ESG Goals

We can provide you with detailed environmental and social impact reporting to demonstrate how your old tech is meeting Environmental, Social, and Governance Goals.

We strongly believe that businesses in the community such as yours can play a huge part in helping us end the digital divide and reducing e-waste. Partnering with us means we would be able to share our partnership far and wide and in turn encourage many other businesses to play their part too.

## Costs

As a small grassroots non-for-profit organisation, we are 100% reliant upon donations.

Everything we provide for our community is completely free at the point of access. These costs go directly back into the community through staff time to turn these devices around or to buy spare parts for refurbishment.

We have several different costing options below to suit your organisation.

### Free

You arrange delivery of devices to our offices in Oval.

Your organisation will be responsible for wiping the devices.

No reporting will be provided.

**Free of charge**

### Basic

You arrange delivery of the devices to our offices in Oval.

We will remove data to the UK cyber security standard and provide confirmation.

No reporting will be provided.

**£5 per laptop/computer or per 10 phones/tablets or per box of peripherals or cables**

### Premium

We will arrange a south London collection of devices in our electric van (please see 'additional charges' if you are based outside of south London)

We will remove data to the UK cyber security standard and provide confirmation.

We will provide an impact report outlining the positive community and environmental impact.

**£10 per laptop/computer or per 10 phones/tablets or per box of peripherals or cables**

### Additional charges


#### Blancco wiping

If your organisation requires proof of data removal for laptops/computers we can use Blancco's drive erasure software. This wipes to the same standard we use but also provides a digitally signed proof of erasure certificate.  
**£7 extra per laptop/computer**

#### Collection costs

If you opt for the 'Free' or 'Basic' options above but would still like a collection or if your organisation is based outside of south London (but still in London), there will be a millage cost for a collection.  
**£1.50 per mile**

Get in touch today to find out how we can work together.

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