



Strengthening communities through digital empowerment

Impact Report March 2020 - March 2022



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My most sincere thanks for your support. It well exceeded my expectation and will support our women to gain full independence & empower them to take back control of their lives.

All the best & all the thanks I can muster.

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## A letter from Linda Heiden, Community TechAid's founder and chair of the board

### Grassroots response to urgent need

Community TechAid's remarkable development grew out of a social media appeal. As lockdowns turned digital access into an absolute essential of daily life, an appeal went out for volunteers and redundant computers, tablets and smartphones. The initial group of 7 volunteers met online, aiming to combine our passion for both universal digital empowerment and environmental protection.

Our homes became tech workshops, warehouses and organising spaces. Soon we had teams of volunteers, solid contacts with dozens of community groups and a growing supply of donated devices. Digitally excluded households were referred to us by schools, refugee groups, NHS teams, disability support groups and many others.

Donated computers, tablets and smartphones were moved by bicycle, bus, on foot and in volunteers' cars between donors and tech team members. Once wiped and refurbished, they were then collected and delivered to recipients.







But digital empowerment requires more than a computer or smartphone. We soon found that responding to complex needs requires dedicated work and storage space, funding for spare parts and premises, and more. As volunteers came off furlough and returned to their careers, we needed core staff and new volunteers who could make longer term commitments to our work. With so much of the world now moved online, the need for universal digital access was growing faster than ever.

### Keys to success to date

Our rapid development and accomplishments to date are, I believe, due to two crucial factors. First, we identified a practical way to meet a critical social need at exactly the point that society was shaken into recognising that need.







Second, we began and are determined to remain embedded in our community. Arising out of south London, we work closely with a vast array of community groups who are themselves best placed to identify need and help us understand how best to tailor our support. The list of recipient-nominating organisations on page 25 shows the depth and breadth of our reach to date.

### **Future Plans**

Moving forward, we will continue expanding into Southwark and, on a focused project basis, possibly into adjacent boroughs. Over the next 12 months, we aim to deepen our understanding of where and how need remains, tailoring our services to individual needs, and deepening our programmes to ensure that those we reach are fully empowered to take advantage of all that the digital world has to offer.

However, remaining embedded in local communities is at odds with broadening CTA's reach indefinitely. From the beginning we have developed our systems and methods to be transferable, and welcome opportunities to help others do similar things in their own communities. In particular, we welcome the development of initiatives like the <u>Digital Poverty Alliance</u> and the Digital Inclusion Innovation Programme by <u>LOTI</u> to ensure that no area of the UK is left behind. We are delighted to be actively involved in these networks and are keen to be part of the local and national effort.

We welcome your interest and invite you to join us in achieving our vision to end the digital divide. For more information turn to page 33.

### **Debt of Gratitude**

I extend my heartfelt gratitude and thanks to:

- The first volunteers who shared my vision and worked so hard to establish a
  framework for subsequent volunteers (and, eventually, staff) to build upon. In
  particular, CTA could not have flourished as it has without the stellar work of
  both Liana Wood and Steve Akuom as well as the over 80 other volunteers who
  have contributed so much time, effort and creative energy.
- Similarly, our founding trustee Fatima Hassan, together with Cat Smith and Jim Ottaway, worked tirelessly to transform our small voluntary group into the established charity that we have become.
- As furloughs ended, we have been enormously grateful for funding which enabled us to retain Cat and Jim as full time Chief Operating Officer and Technical Operations Manager respectively. Together with our wonderfully energetic Partnerships & Engagement Manager, Stephanie Charbine, and our Transport Officer Justin Hughes, they have done a brilliant job of turning CTA into a professionally run, highly regarded organisation.
- Special thanks, too, is due to Eoin Heffernan and his team at Integrate Agency,
  Daniel Chapman of Walcot Foundation and Stephanie Woodrow of Impact on
  Urban Health, for their invaluable advice and support. Their consistently
  enthusiastic encouragement and guidance have been exactly what we
  required to have the courage of our convictions and go for what we believe in.
- The moral and practical support provided by Jane Duncan-Ribeiro and her colleagues at St Vincent's Centre in Brixton was absolutely critical in supporting the rapid growth of CTA. Their generosity enabled us to move out of our bedrooms and living rooms into a welcoming community space exactly when this was absolutely essential.

Linda Heiden

Founder & Chair of Trustees



We are a grassroots charity in south London whose vision is to end the digital divide.

Our mission is to enable sustainable access to technology and education needed to extend digital inclusion to all.

# **Our Values**

### Equitable

We believe in equity rather than equality. We recognise that everyone has different circumstances and needs, and we set out to provide the means to achieve equal outcomes.

### Collaborative

We value collective decision-making and collaborative working practices. All of the communities we engage with help to shape and influence the way we work.

#### Sustainable

Environmental sustainability is central to everything we do. We strive to reuse and recycle as much as possible, and to use sustainably sourced materials wherever we can.

### Open

We approach others through active engagement, and with kindness. We are open in our practices and transparent about our work.

### **Ambitious**

We are ambitious, always looking ahead to see how we can improve and grow our impact within the community.



# Our Impact

March 2020 - March 2022

## **Devices**

Key to our work is providing access to the technology needed to engage online. From laptops to smartphones, we have taken in thousands of redundant devices, repairing and repurposing them to support our local communities to become digitally independent.

In the last 2 years, society's dependence on the technology we use has increased dramatically. As schools began to close and services moved to online provision or access, the need for your own device became essential. During the last 24 months laptops have been the device type most needed by users. Their portability is often critical for people who may otherwise struggle to house a larger desktop computer.



Your staff are awesome. Your support really was a lifeline during a tough start to 2021.

Thank you from us all

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**Jubilee Primary School** 







During 2020, we saw an urgent need for laptops for school children as remote learning became the only option for those in education. This increased demand led to the launch of our first fundraising campaign to raise funds for laptops for school children in Streatham. As students have returned to schools this urgent need has shifted, with many parents desperate for a device of their own to communicate with schools and to support their children's learning.

As we have grown to support more of our community, the demand for smartphones and tablets has increased. For many of the organisations that we partner with, being able to stay in contact with their patients and clients becomes impossible without client access to a smartphone or tablet. Our work is crucial in enabling our partner organisations, such as homeless shelters, NHS service providers and refuges, to deliver their services effectively and efficiently.





## We've just had our first Zoom call!

He's been unable to leave the house for so long and this laptop has made such a difference.







1358

people supported with their own device



2307

devices donated

# Fundraising Campaigns

Laptops for Learning was launched with the support of our Patron, MP for Streatham, Bell-Ribeiro Addy to address the desperate need for laptops for school children.

Thanks to the public's support, we raised an incredible £11,525 to provide 47 chromebooks to children throughout Lambeth. This had a significant impact on children's learning whilst also raising awareness of the ever growing gap between those who can make full use of all the digital and online world has to offer, and those who cannot.

Although schools have reopened, the shift toward e-learning has grown substantially. Using digital tools to complete homework and engage in lessons is here to stay. And whilst there are huge benefits to remote learning, there are still thousands of families who are unable to reap the rewards of online engagement. This has resulted in increased demand from parents in need of a laptop for the entire family, as opposed to a single child; one that can be used by parents to keep in touch with schools and access other services but also used to complete homework by children in the family.

As lockdowns lifted and restrictions have eased, we have seen a significant shift in demand. As children returned to classrooms, it has become parents and other adults most in need of our support. As a result, we have seen a change in the age range of our beneficiaries, with over 60% aged between 18-65.

Many of these people are single adults living in temporary accommodation, often accessing support services from mental health treatment providers and homelessness support charities. In November 2021 we partnered with <u>Millennium Community Solutions</u> to raise funds for patients struggling to access healthcare services. We raised over £4000 to purchase 50 new smartphones to support patients from South London & Maudsley Trust and Kings Hospital. As we began delivering devices to users, we witnessed the huge impact these phones can have.



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We had a 10 year old girl who was not engaging with online learning as a result of no suitable device.

After receiving a device from Community TechAid, she accessed all of the online learning and all of the 4 weekly Zoom sessions with her class and teacher.

She made good progress with her learning for the remainder of the time she was accessing school work remotely.

Thank you so much.

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Julian's Primary School



# Beyond a laptop







Digital inclusion isn't just about access to a single piece of technology; assistive technology and peripheral items such as keyboards, mice and headphones can make a huge difference.

James, a deputy headteacher at a south London school explained the difference headphones have made:



We are a school in a London borough with low income families and large families that are in social housing. These are families that would not normally be able to afford tech like this to help their children.

They are able to use the noise cancelling technology to work on their homework without the constant distraction and disturbance from others living there. This will directly impact their learning and ability to progress while at home. You made their year with your generosity.

We learnt early on that many of those we were supporting were struggling without headphones. In Lambeth, which has the 5th highest population density in the UK\*, many people are living in shared and often cramped accommodation, lacking the space and privacy to develop digital confidence. We ran a project with support from the L&Q Foundation to provide 150 people with noise-cancelling headphones. Previously these users were struggling to engage in online activities, particularly schoolwork and remote work. We are now able to provide donated headphones to many of our users, and are looking to run future fundraising projects focused on supplying headphones.

As part of a partnership with Millennium Community Solutions, we delivered a project to support members of Autism Voice with technology and connectivity to get online. An important part of this was providing accessible technology to the families. C-Pen readers and Dragon Naturally Speaking has helped support reading and writing, making a huge difference especially for younger children. Technology can be life changing for those with a long term health condition or disability, but the digital world can often be an additional barrier, with a large number of non-internet users identifying as disabled adults. We hope to further develop such work in the future, answering a critical, but often unseen, problem.



At Community TechAid we know that digital inclusion is not just about engaging online and that being able to access technology to support communication and personal interests is hugely impactful. One of our recipient organisations explains;

She was rough sleeping for almost a year – she has always been a keen reader, relying on donations to keep her engaged with reading. She is currently in hospital where there was a library, however this has closed down and she is currently struggling to find as many books as she once did. This Kindle will make such a difference.

# Connectivity

Access to technology is only part of overcoming digital exclusion. As public spaces, such as libraries and cafes closed across the UK, millions of people became reliant on their home broadband to get online.

But for over 1.5 million households this was not an option, instead relying on neighbours or hotspotting from smartphones to connect to the internet.



People connected with mobile data



34

Homes connected with broadband\*



1.5

million UK households without internet

Thanks to funding support through Lambeth Council's Digital Inclusion Fund and Thrale Almshouse we were able to deliver 2 projects focused on connectivity for households. In February 2021 we supported 18 households in Lambeth with their own devices and 24 months worth of broadband connectivity. This was followed by a joint project with Millennium Community Solutions to provide broadband to households

from Autism Voice.

Connectivity on mobile devices is vital. Thanks to Vodafone's everyone.connected programme and a collaboration with Hubbub and O2 we have been able to provide hundreds of sim cards with 6 month's worth of data to our beneficiaries.



Providing data continues to be challenging, with solutions often temporary and support provided by network providers minimal. We believe strongly in a longer term, nationwide, permanent solution to this critical issue.

We also understand that being able to access the internet in the comfort and convenience of your own home makes a huge difference to people's ability to develop their digital skills. Those who have internet access at home are more likely to complete an online course than those who can only connect through a shared public space.



It's been vital for our family.

We can access online learning, keep in touch with family back home, access the GP and communicate with the Home Office, Migrant Help and lawyers.

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Recipient through the IndoAmerican Refugee & Migrant Organisation (IRMO)



# Digital Skills

In January 2022, thanks to funding from WCIT and the National Lottery we launched our Device Quickstart sessions, aimed at supporting our beneficiaries to get the most out of their device by building their digital skills and confidence.

These sessions have helped us to better understand the needs of our beneficiaries and build stronger relationships within our community.

Our Device Quickstart began as a pilot project, but we are already seeing the positive impact these interactions are having on our work. We hope to continue developing them as part of our core service, recognising that digital inclusion is rarely about one intervention.

Participants vary in their ability, but many experience uncertainty and a lack of confidence. Technology moves incredibly quickly, and with the introduction of cloud based file sharing and regular updates it can be overwhelming logging on for the first time.

Device Quickstart has enabled us to offer coaching and learn about our beneficiaries' needs. It's also taught us a lot about communication, and how language can play a huge role in communicating new terminology for abstract concepts that might have little bearing in the real world.





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I just wanted to pass on a big thanks for the session you ran with Steven last week, and the warmness of the whole team!

Steven was so elevated afterwards and can't wait to return again this week. You were so patient with Steven, and it was lovely to watch the interaction.

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Phillipa from Riverside Housing

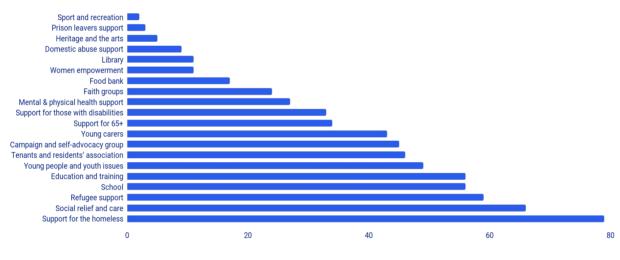


# Organisation Partnerships

From the beginning we have worked closely with local organisations, recognising that they are best positioned to identify who needs our support.

Community is at the heart of everything we do. It's through these connections, both with community members and with local organisations, that we continue to learn how vital digital inclusion is for our local communities.





Number of requests made

Involving those we support in the development of our work is fundamental to its success. We are keen for our beneficiaries to return as volunteers, helping us to ensure that our work is led by lived experience, and are delighted to have been joined by a number of beneficiaries and donors.

We are an integral part of the local community and recognise the importance of being in close proximity to both donors and recipients, ensuring that we never stop learning about the needs of our community.



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My client was thrilled with the phone. His old one had broken and he did not have the funds to replace it.

I am now able to contact him, and him me if things are difficult. He is able to contact his family easily and it gives him security if he feels unsafe. He is also now able to access his benefits and other support via the phone.

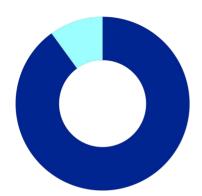
So thank you. It has made a huge difference.

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Fiona from the South London & Maudsley NHS Trust



# Our Impact in Numbers



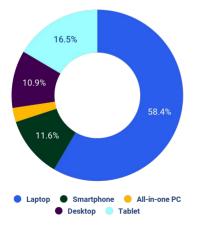
Over 90% of our beneficiaries report that their device has had a significantly positive impact on their lives



99% of the local communities and organisations that we work with believe that our services have significantly improved their client's wellbeing



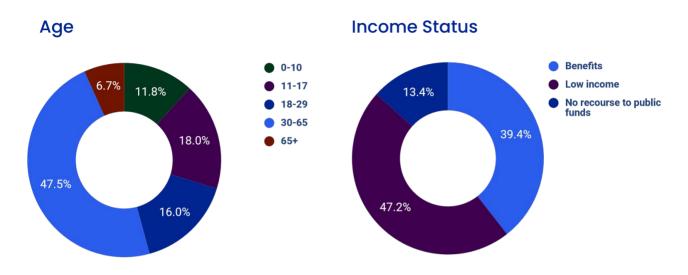
An estimated 6.9 tonnes of CO2e has been avoided through recycling and refurbishment of donated devices



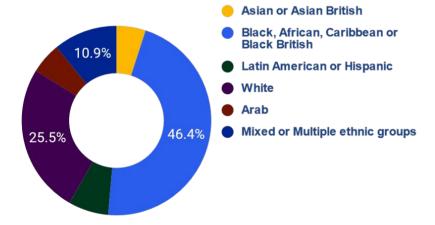
Over half of the devices we have passed onto individuals are laptops, highlighting how mobility is vital to digital inclusion

# Our Beneficiaries

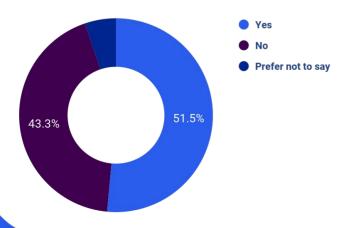
We know that digital exclusion amplifies existing barriers. Nearly all of our beneficiaries are experiencing financial distress, whilst over half have a disability or long-term health condition.



#### **Ethnic Identity**



### Identify as having a disability



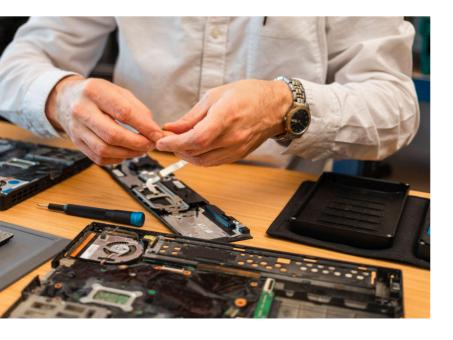
# Sustainability

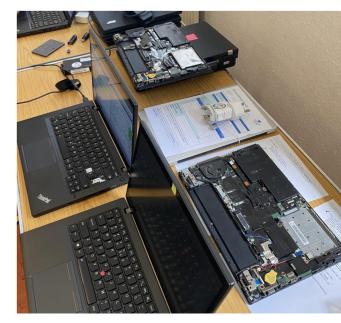
Sustainability is fundamental to our vision. The production of new technology contributes to global climate change. In addition to the energy required to produce and transport devices, it requires mining of scarce minerals, damaging the landscape and often causing conflict and irreparable harm to the land and people who live there.

We recognise that to deliver a sustainable approach to digital inclusion we must work together to reduce e-waste and encourage the repair and reuse of devices. Throughout 2021 we worked hard to develop ways of repairing and refurbishing donated items. Together with our team of volunteers, we have diverted nearly 2500 laptops, computers, tablets and phones from landfill along with countless cables and other items that have since found second lives.

Our work focuses on the circular economy, whereby devices are fed back into the local community, supporting digital inclusion and protecting the environment. As we head into our second financial year, we are keen to build on this, growing our network of partners and providing effective avenues to limit e-waste.

Part of this will focus on raising public awareness through workshops and events, and providing opportunities for our beneficiaries to get involved in repairing their own device, or participating in larger national repair networks.





## Volunteers

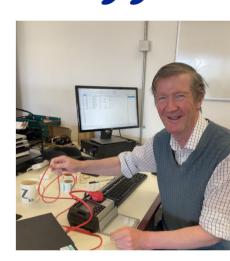


It's been great meeting a positive, committed, talented and open group of individuals who share a common goal to improve the quality of life for all members of our community.

Community TechAid's ethos of community action coupled with green awareness is powerful and something I am proud to be part of.







Volunteers were how we began and are an integral part of our work, from helping us to refurbish donations to supporting the promotion of our work through social media, and even supporting our day-to-day running.

We would not be where we are today without the support of our volunteers. We remain committed to providing meaningful opportunities for our local community to contribute to our work. From 7 strangers communicating through a local WhatsApp group, our volunteers continue to grow, generously sharing their knowledge, time and skills to support our mission. We are delighted to have worked with more than 80 volunteers during our first 2 years.

## Donors

We are hugely grateful for the overwhelming support we have received from the local community. What started off as donations from neighbours, friends and family has grown enormously, and we are delighted to receive devices from a growing number of businesses and organisations keen to support our work.

The launch of campaigns such as "Drop in to Drop off" with <u>Clear Community Web</u>, together with drop points in our neighbourhoods has helped to grow our reach, helping provide safe, impactful ways to recycle technology. Support from local businesses is playing an important role in helping to realise our mission. The need for technology continues to be high, and over 1400 business device donations have enabled us to connect even more people via their own device.

Thanks to larger schemes and organisations including the Digital Poverty Alliance and The Good Things Foundation, we have been able to connect with national businesses to receive donations of equipment and connectivity, including 200 smartphones from Currys, making a real difference in the lives of our beneficiaries.



1249

people have donated a device



200

people connected with a Vodafone Sim + iPhone







## March 2020 - 2022

#### 24th March 2020

CTA starts out as Lambeth TechAid via a social media call out for devices & volunteers

#### 18th April

Internal
Database App
launched by
our volunteers

#### 5th May

First device request referral filled, for young women supported by Sister System

#### 30th October

First funding received from the Lambeth Forum Network

#### 12th November

Justin Hughes, our transport officer begins supporting with deliveries and collections

#### 10th December

Our Laptops for Learning Crowdfunder launches, with support from Bell Ribeiro-Addy, MP, going on to raise over £11,000

#### 5th January 2021

Press attention leads to interviews with the Independent, Sky News, the FT and on Channel 5 News, among others

#### 22nd January

Lambeth TechAid gains charity registration, led by 3 Board Members

#### 22nd January

New name, same mission! Lambeth TechAid becomes Community TechAid reflecting our ambition to support beyond Lambeth

#### 1st May

We win the Closing the Digital Divide Levelling up Award 2021

#### 5th & 12th July

Jim Ottaway joins as our Technical Operations Manager

Stephanie Charbine joins as our Partnerships & Engagement Manager

#### 16th July

We are delighted to be awarded core funding from Impact on Urban Health and Walcot Foundation, allowing us to continue our work

#### 2nd August

Cat Smith joins as our Chief Operating Officer

#### 21st October

CTA expands services into Southwark

#### 7th October

Phil Shoesmith, a longtime volunteer at CTA, joins the Board

#### 31st October

CTA moves into Kennington Park, securing storage and workspace

#### 24th November

"Smartphones aren't a luxury, they are a lifeline" crowdfunder with MCS reaches target of £4000 to support NHS patients with smartphones

#### 1st December

CTA welcomes Sarah Olubunmi, Ashley Horsford and Ivan Beckley to the Board of Trustees

#### 8th December

CTA & Millennium
Community Solutions
partner to deliver a
digital inclusion
project for Autism
Voice thanks to the
Lambeth Council
Digital Inclusion Fund

#### 24th January 2022

We launch Device Quickstart offering 1:1 guided support for beneficiaries, thanks to funding support from the National Lottery and WCIT

# **Board of Trustees**



Ivan Beckley



Fatima Hassan



Linda Heiden Chair & Founder



**Ashley Horsford** 



Matt Luscombe Treasurer



Sarah Olubunmi



Phil Shoesmith

# Staff



Stephanie Charbine Partnerships & Engagement Manager



Cat Smith
Chief Operating Officer



Jim Ottaway Technical Operations Manager



Justin Hughes Transport Officer (freelance)

# Looking Ahead

The digital divide continues to be a pervasive and unavoidable issue for so many in our community. As we head into our second financial year we are dedicated to bridging that gap, not just through access to technology but through skills, opportunity and awareness.

We know that in order to meet the increasing demand for our services, we need to increase our capacity and grow opportunities, not just for those that we support but for our partners, donors and volunteers.

Over the next 12 months we are looking at ways we can deliver more devices to those without, building on relationships with local businesses to ensure sustainable long-term support and increasing the reach of the work that we do. Being a part of the national conversation around digital inclusion will also inform much of our future work. Collaboration is where we are strongest and is a fundamental part of our values.

We are developing workshops that support users with the skills to repair and troubleshoot their own technology, providing more opportunities for development and improving outcomes for those in our community. Involving recipients in our future work will also be an important step moving forward, ensuring that those with lived experience of digital exclusion are part of our development.

We know that with the cost of living and climate crises upon us, our work will be more vital than ever. Increasing our capacity will be vital in order to support the growing number of people in need of our support. Changing attitudes toward the lifespan of technology and increasing awareness of the devastating environmental impact building new technologies will have, is also key to our mission. We want to provide safe, sustainable routes of reuse and repair, and encourage communities and businesses to rethink their attitudes toward technology.

## **Our Theory of** Change

\*The digital divide is the gap between those who can make full use of the digital world whenever and wherever they choose, and those who do not. Digital exclusion is a major problem affecting people's health, education and work outcomes, widening inequalities. It is more than access to a device or the internet, it is having the skills, equipment and space to fully engage.

#### What we do

- · Collect, refurbish and redistribute technology; providing online access and opportunities to develop the skills to use it
- · Connect organisations and communities together to actively participate in a circular economy\*
- Champion the importance of universal digital inclusion



- Greater access to technology required to get online
- Increasing people's confidence in their ability to use their technology

**Individual Outcomes** 

 Increased online access, digital knowledge and skills

## **Impact Goals**

- A circular economy with 100% of technology reused or recycled
- A digitally included community where people are able to live healthy, happy and fulfilling lives





**Community Outcomes** 

- \*Circular\*
  our circular
  economy is a system
  whereby unused technology is fed back into the community ensuring that as little as ossible is wasted
- digital inclusion is a human right!
- Increased awareness of the digital divide and the impact ewaste has on our environment
- opportunities for our communities to reuse and recycle ewaste
- Strengthened relationships in our communities



Our Theory of Change shows how our work influences the outcomes of those we work with, and the change we hope to see in our communities as we grow.

# Funders, Supporters & Partners

### A huge thank you to our funders:

















### **Community Partners**









## **Corporate Sponsors**





## **Recycling Partner**



For our Annual Accounts please click here.

# Partnering Organisations

4all

Age UK Lambeth

Archbishop Tenison's School

Academy Autism Voice

Bankside Open Spaces Trust

Baytree Centre Be Enriched

Birds Nest Pub Hostel

Bishop Thomas Grant School

Bizzie Bodies CIC

Black British Classical Foundation

Black Prince Trust

Bonneville Primary School

Breakfast Clubs Against Racism

**British Red Cross** 

Brixton & Clapham Park Patients

Group

Brixton Community Base

Kingswood Primary School

Care4Calais

Carers' Hub Lambeth

Centre 70 Advice & Counselling

Certitude

Christ Church SW9 Primary School

Citizens UK Clapham Library

Clapham Park Foodbank

Clapham Park Project

ClearCommunityWeb CIC

Coin Street Neighbourhood Centre

Come Out of Hiding

Community Support Network

South London

Copef Training Skills

Cottington Close RMO

Cowley RMO Ltd.

Doorstep Library

**Dunraven Educational Trust** 

East African Association

Ebony Horse Club Ella's

Elias

Elm Court School

Elm Wood Primary School

EMCA (Eritrean Muslim Community

Association)

Family Action's Lambeth PES Service

Fenwick Estate & Willington Road TRA

Football Beyond Borders

Friends of Reay Charity

**Fuzion Academy** 

Glenbrook Primary School

Glory of Christ Ministry

Groundwork UK - IMPACT London

Healthy Living Platform Helen Bamber Foundation

Henry Fawcett Primary

Herne Hill Forum

Herne Hill Welcomes Refugees

Hestia

**High Trees** 

Hitherfield Primary School &

Children's

Centre
Hope For The Young

**Hurley GP Practice** 

Hyderi Islamic School

I Am In Me CIC

Improving Health Ltd.

"IRMO (Indoamerican Refugee

& Migrant Organisation)"

Julian's Primary School

Kanlungan Filipino Consortium

Kingswood Primary School

Lambeth Children's Social Care

Lambeth Council

Lambeth IAPT

Lambeth Libraries

Lambeth Mutual Aid

Lambeth Talking Therapies

Lambeth Vocational Services

Lambeth Youth Offending Service

Lavender Hope CIC

LEAP (Lambeth Early Action

Partnership)

LEO Community Team

Living Well Network Alliance

Lookahead Lambeth Mental Health

Floating

Support Services

Loughborough Estate Management

Board

Ltd

Love Streatham

Metropolitan Thames Valley Housing

MI Computsolutions Incorporated

Migrateful

Millennium Community Solutions

Mitchell Brook Primary School

Mosaic Clubhouse

Movement for Justice

My Office Club

New Vision For Women

North Lambeth Children's Centres

Norwood & Brixton Foodbank

Oasis Hub Waterloo

OCA Community Kitchen

Our Lady of the Rosary Church

Pan Afrikan Society Community

Forum

Pennack Road TRA

People First (Self Advocacy)

Phoenix Place

Pinnacle

Rangefield Primary School

Rastafari Movement UK

Rathbone Society

Raw Material Music & Media

Education

RefuAid

Repowering London

Richard Atkins Primary School

Riverside Hostel

SDIC (Streatham Drop-in Centre for

Asvlum

Seekers & Refugees)

SHP (Single Homeless Project)

Sister System

South London & Maudsley Trust

Solace Womens Aid

South Bank UTC

South London Cares

South London Refugee Association

Southwark Council

Southwark Council NRPF Team

Southwark Day Centre for Asylum

Seekers

Southwark Works

Spring Community Hub

St Andrew's CofE Primary School

St Giles Trust

St Mary's Roman Catholic Primary

St Matthew's Catholic Church

St Michael's Fellowship

St Vincent de Paul Society St. Mungos

St. Mungo StandOut

Stockwell Primary School

Sunnyhill Primary School/Evolve

Thames Reach

The Beth Centre

The Elmgreen School

The Gardens Surgery

Elmgreen School

The London Nautical School

The Refugee Council
The Sapphire Community Group

Stockwell Park Estate Community

Trust
The Weir Link

TST South, Thames Reach

Tulse Hill Community Early Help

Team

Vauxhall Food Bank

WERMO (Waltham Estate Resident

Management Organisation)

Waterloo Action Centre

Waterloo Community Counselling

Whitehorse Manor Junior School

WLM (West London Mission) St Luke's Women in Prison

## Get in touch

Our partners, supporters and funders are vital in order to continue our work. If you are interested in becoming a sponsor or finding out more about how you can support us, please get in touch!

Visit our website to find out how to donate technology or sign up to be a volunteer.

Volunteers fill many essential roles, from digital marketing and administrative tasks to technical expertise and digital skills training. To find out more about our volunteering opportunities, please visit our website.



**Community TechAid** 3.34 Canterbury Court 1-3 Brixton Road London **SW9 6DE** 



020 3488 7742



contact@communitytechaid.org.uk



communitytechaid.org.org.uk





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